Form name	Integrated Impact Assessment
Reference	IA518715435
Date	24/05/2023



### **Policy details**

Request date	24/05/2023 15:49
Directorate	PCC Regeneration
Service	Public Transport
Title of policy, service, function	Portsmouth Supported Bus Services - to fund bus services in areas which would otherwise not have them.
Type of policy, service, function	Changed
What is the aim of your policy, service, function, project or strategy?	To improve the mental health and wellbeing of residents and provide essential access to food shopping, health, employment and leisure activities which they would not otherwise have.
Has any consultation been undertaken for this proposal?	yes
What were the outcomes of the consultations?	Residents and those using the supported bus services were interviewed and the proposals developed to reflect their priorities of access to food shopping and health appointments, visiting friends and family and access to employment.
Has anything changed because of the consultation?	yes
Please provide details	The timetable for the 18 was found to be confusing because of its 35 minute frequency.
Did this inform your proposal?	yes
Please provide details	The timetable for the 18 was changed to one with a regular frequency which was easier to remember.

Equality & diversity - will it have any positive/negative impacts on the protected characteristics?

With the above in mind and following data analysis, who is the policy, service, function, project or strategy going to benefit or have a detrimental effect on and how?	Local bus services have a disproportionate proportion of passengers who have protected characteristics as outlined by the Equalities Act 2010. A survey of passengers in Portsmouth revealed that tendered bus services carries 15% more women than males. Results also indicate a high use by older people (47% using senior concessionary pass) and 18% of people identify themselves as disabled.
Will any of those groups be affected in a different way to others because of your policy, project, service, function, or strategy?	The continuation of the supported services after July 2023 will support those with protected characteristics who utilise the services. None of those groups will be treated differently.
If you are directly or indirectly discriminating, how are you going to mitigate the negative impact?	No negative impact is identified.
Who have you consulted with or are planning to consult with and what was/will be your consultation	A supported bus service on-bus survey and interviews was undertaken to understand passenger needs. In addition to this a workshop and on-line survey was undertaken with Portsmouth Councillors. Boarding data has been provided by the bus operator and surveys was carried out on service 18.
methodology?	In addition to this previous surveys including the 2021 Bus Service Improvement Plan resident survey, Transport, Environment and Community Safety 2021 were reviewed. The online and postal 2022 National Highways and Transport survey was used to measure satisfaction and the Transport Focus My Journey Portsmouth Survey 2023 which was interview-based will be used for baseline data.
How are you going to review the policy, service, project or strategy, how often and who will be responsible?	We will be monitoring through the performance indicators of the Local Transport Plan and the Portsmouth Bus Service Improvement Plan in relation to a) total bus patronage b) bus passenger satisfaction c) residents' satisfaction with bus services

This section is not applicable to my	
policy	

#### Housing - will it provide good quality homes?

This section is not applicable to my	
policy	

### Health - will this help promote healthy, safe and independent living?

Please expand on the impact your policy/proposal will have, and how you propose to mitigate any negative impacts?	Supported bus services will improve residents' mental health and wellbeing by providing access to social and cultural activities, exercise to and from the bus stop or in connection with active travel and helping maintain inperson contact with friends and family and the range of activities provided by the Council.
How are you going to measure/check the impact of your proposal?	By monitoring usage of and satisfaction with services.

## Income deprivation and poverty - will it consider income deprivation and reduce poverty?

Please expand on the impact your policy/proposal will have, and how you propose to mitigate any negative impacts?	One third of households in Portsmouth do not have a car so effective public transport improves opportunities for access to employment, education and training.
How are you going to measure/check the impact of your proposal?	By surveys of users.

#### Carbon emissions - will it reduce carbon emissions?

Please expand on the impact your policy/proposal will have, and how you propose to mitigate any negative impacts?	Buses in Portsmouth all have engines to the latest Euro 6 emissions standard. One bus can replace 50 cars and effective public transport can reduce the need to own or use a car.
How are you going to measure/check the impact of your proposal?	By monitoring the number of passengers using these services.

#### Energy use - will it reduce energy use?

This section is not applicable to my	
policy	

Climate change mitigation and flooding - will it proactively mitigate against a changing climate and flooding?

This section is not applicable to my policy
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Natural environment - will it ensure public spaces are greener, more sustainable and well-maintained?

This section is not applicable to my policy	
policy	

Air quality - will it improve air quality?

Please expand on the impact your policy/proposal will have, and how you propose to mitigate any negative impacts?	One bus can replace 50 cars and so reduce congestion and improve air quality. All buses in Portsmouth meet the latest Euro 6 emission standards and may have start stop technology which switches the engines off automatically whilst the bus is stationary.
How are you going to measure/check the impact of your proposal?	By the number of passenger journeys made on buses in Portsmouth.

# Transport - will it make transport more sustainable and safer for the whole community?

Please expand on the impact your policy/proposal will have, and how you propose to mitigate any negative impacts?	The supported bus routes will ensure that residents throughout the city have access to public transport irrespective of age, disability or access to a car.
How are you going to measure/check the impact of your proposal?	By monitoring passenger use of the services.

# Waste management - will it increase recycling and reduce the production of waste?

This section is not applicable to my policy
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Culture and heritage - will it promote, protect and enhance our culture and heritage?

Please expand on the impact your policy/proposal will have, and how you propose to mitigate any negative impacts?	Effective, clean, modern, public transport allows the widest sections of the community to engage in the cultural life of the city, reduces the need for parking spaces, improves air quality and protects the fabric of our landmark buildings by reducing emissions and pollution.
How are you going to measure/check the impact of your proposal?	By measuring use of the services.

## Employment and opportunities - will it promote the development of a skilled workforce?

Please expand on the impact your policy/proposal will have, and how you propose to mitigate any negative impacts?	Supported bus services will improve access to employment, education and training.
How are you going to measure/check the impact of your proposal?	By monitoring use of the services.

# Economy - will it encourage businesses to invest in the city, support sustainable growth and regeneration?

Please expand on the impact your policy/proposal will have, and how you propose to mitigate any negative impacts?	Effective public transport increases the labour force within 40 minutes travel of more employers and improves access for customers to retail and entertainment facilities.
How are you going to measure/check the impact of your proposal?	By monitoring the use of services.

#### Social value

Please explain how your policy, service, function, project or strategy delivers Social Value	Operators of supported buses services are required to work with the Council to identify and deliver social value.
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#### Involvement

Who was involved in the Integrated impact assessment?	Hayley Chivers, Simon Bell and James Nevell
Name of the person completing this form	Peter Shelley
Date of completion	2023-05-24